

# SERVICE MANAGEMENT

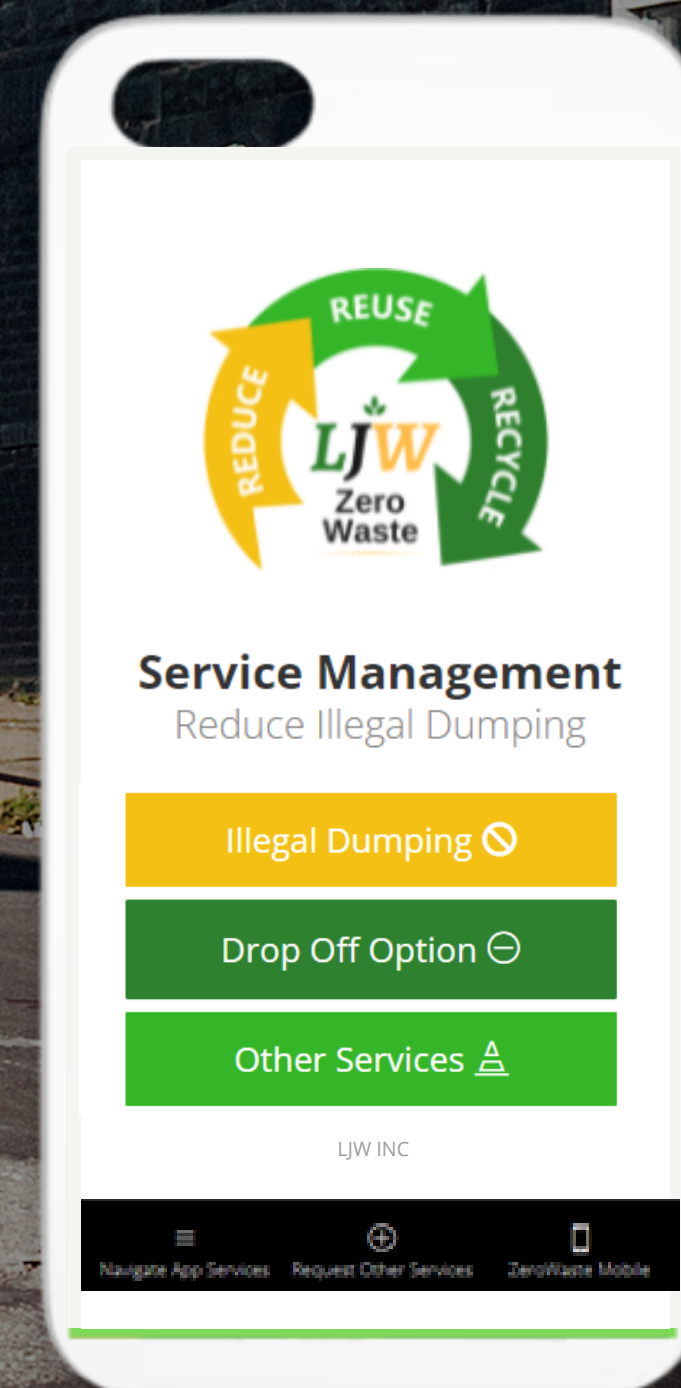
## Reduce Illegal Dumping

The LJW Service Management App provides agencies with a virtual vital resource tool to help tackle the huge government issue of illegal dumping.

### App Overview:

- Quickly initiate a service action request for illegal dumping cleanup
- Schedule advance cleanup for illegal dumping
- Smart data collection to identify activities
- Work order report with before and after photos

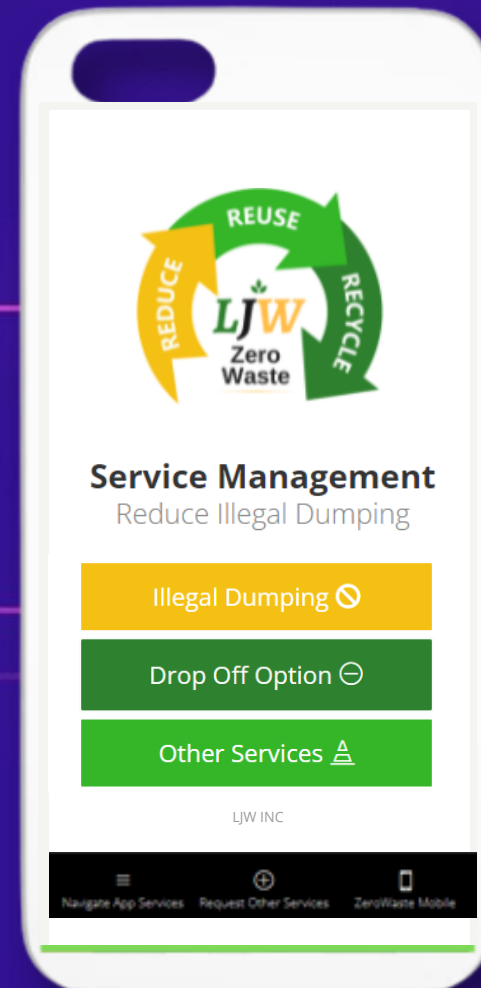
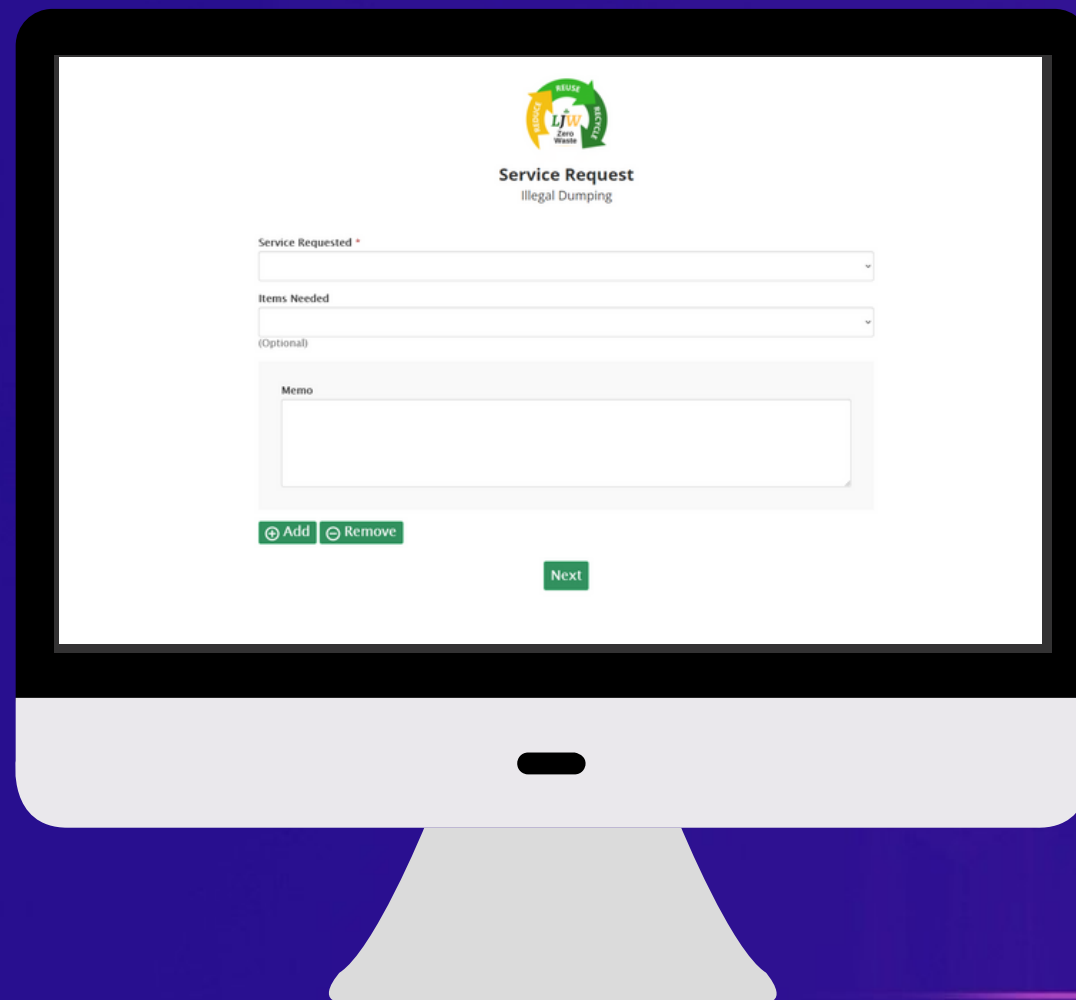
**Virtually work from home,** the office, the community or anywhere!



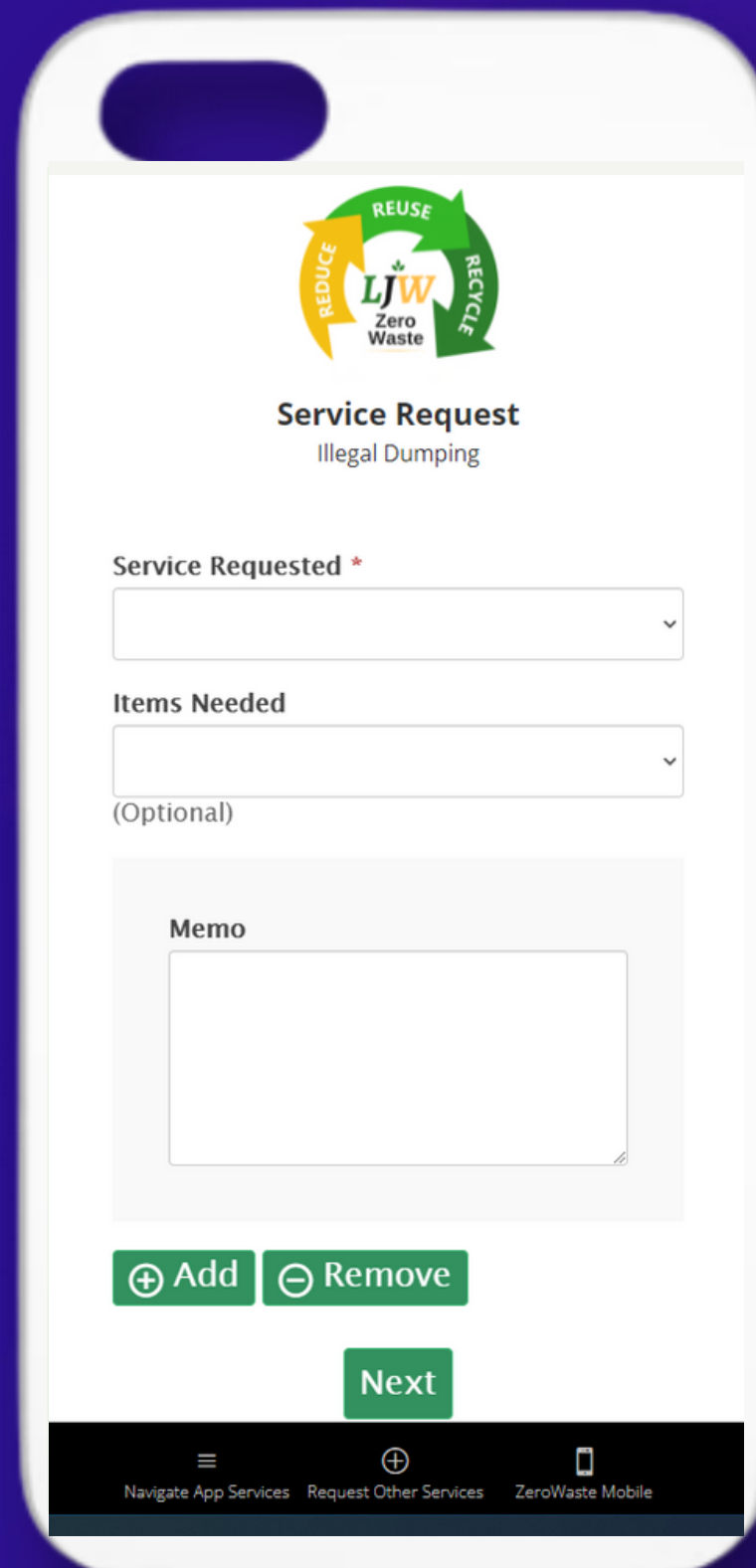


## Virtually Initiate Service Action Request From Anywhere!

- ◆ Desktop and Mobile Device
  - Quickly initiate a service action request for illegal dumping cleanup
  - Schedule urgent or advance cleanup
  - App team receives work order
  - App will dispatch crew for clean up
  - Agency will receive email notification work order PDF report with before and after photos



By Perconix



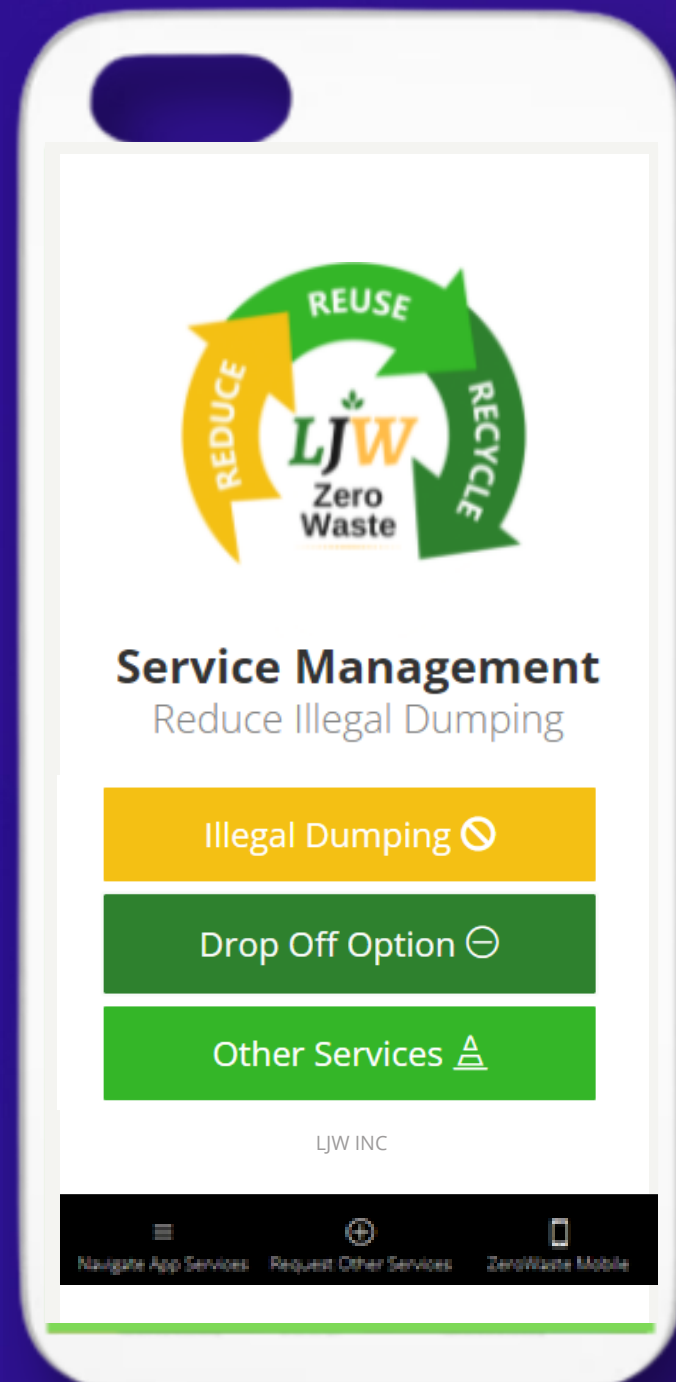
The image shows a smartphone screen with the 'Service Request' app. At the top is the 'LJW Zero Waste' logo, which features a circular arrow with 'REDUCE' (yellow), 'REUSE' (green), and 'RECYCLE' (green) labels, and the text 'LJW Zero Waste' in the center. Below the logo, the title 'Service Request' is followed by 'Illegal Dumping'. The form includes a 'Service Requested \*' dropdown menu, an 'Items Needed' dropdown menu with '(Optional)' below it, and a 'Memo' text area. At the bottom of the form are two green buttons: '+ Add' and '- Remove'. A green 'Next' button is positioned below these. The app's bottom navigation bar contains three icons and labels: a hamburger menu icon for 'Navigate App Services', a plus icon for 'Request Other Services', and a mobile phone icon for 'ZeroWaste Mobile'.



**Virtually** initiate service action request  
from anywhere using a mobile device!



By Perconix

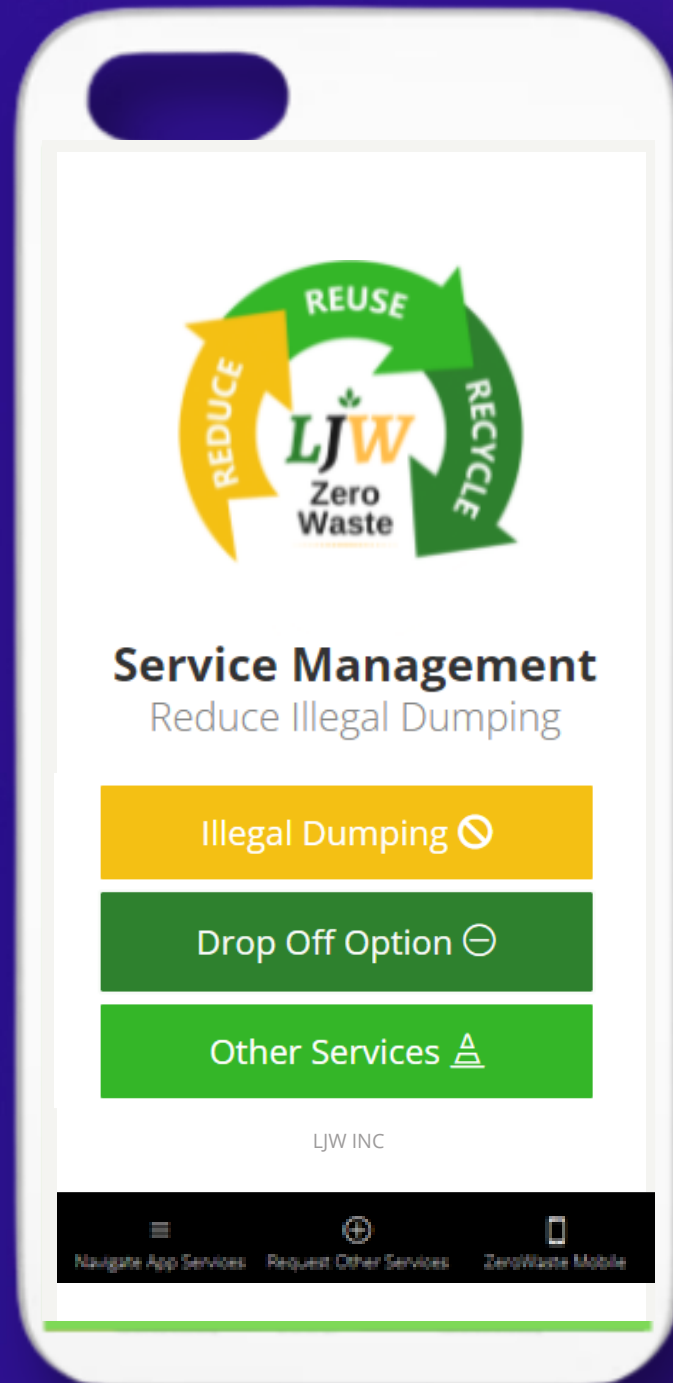


## Smart Data Collection

- Tracking and analyzing the data it receives
- Clean up data collection to identify activities and monitor the target areas
- The app provides activity data report, enabling action to be taken to mitigate the issue



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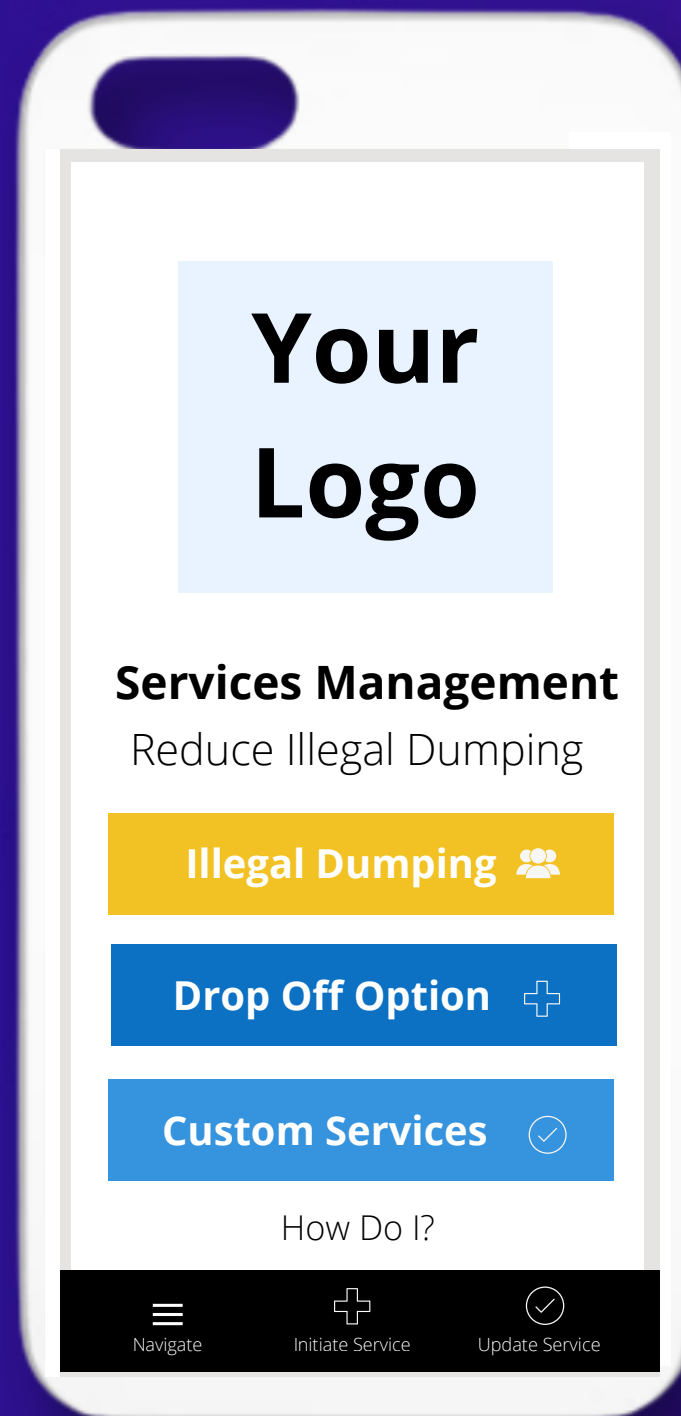


## Non-Branded Version

- Includes all features plus;
- LjW Logo
- LjW Colors
- LjW Reports
- Exclusive for your agency to initiate service request



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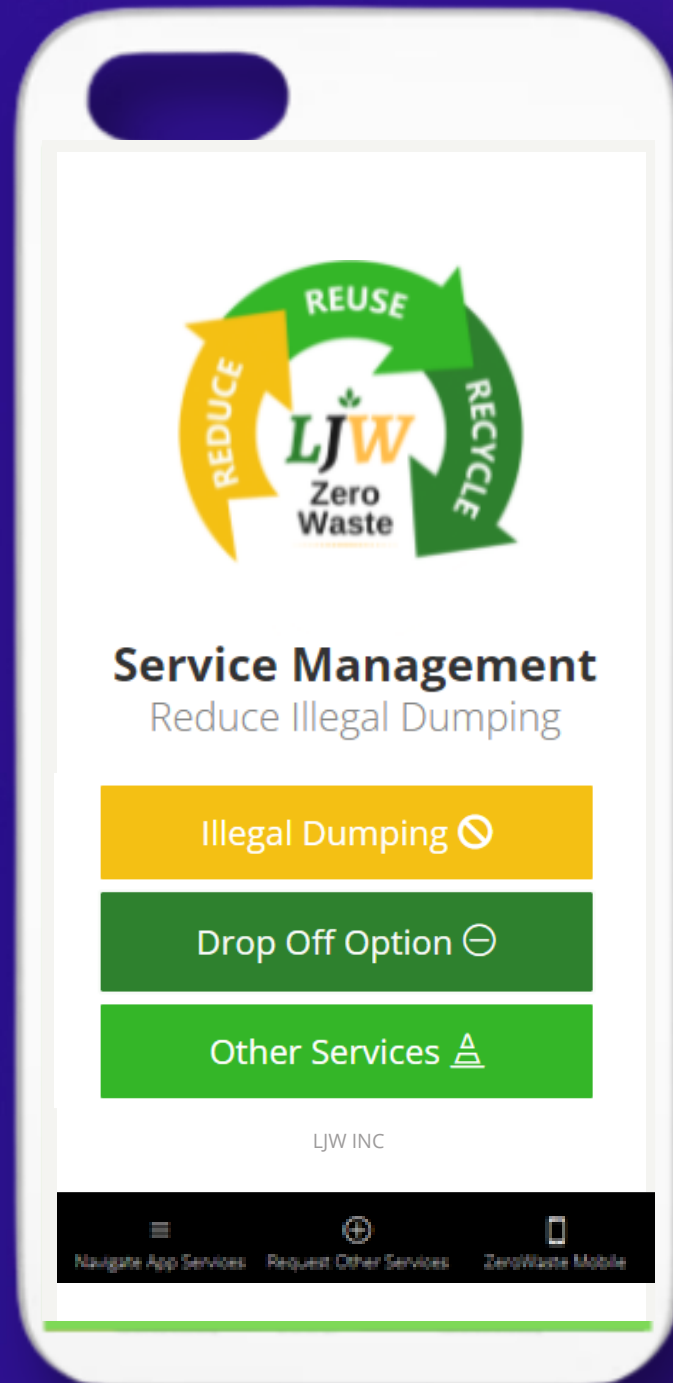


## Branded Version

- Includes all features plus;
- Your Logo
- Your Colors
- Branded Reports
- Exclusive for your agency to initiate service request



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## Custom Version

- Includes all features plus;
- Branded with your logo
- Branded with your colors
- Branded Reports
- Exclusive for your agency to initiate service request
- Setup at your facility
- Provide your IT team with technical documentation
- Provide support with a yearly maintenance agreement

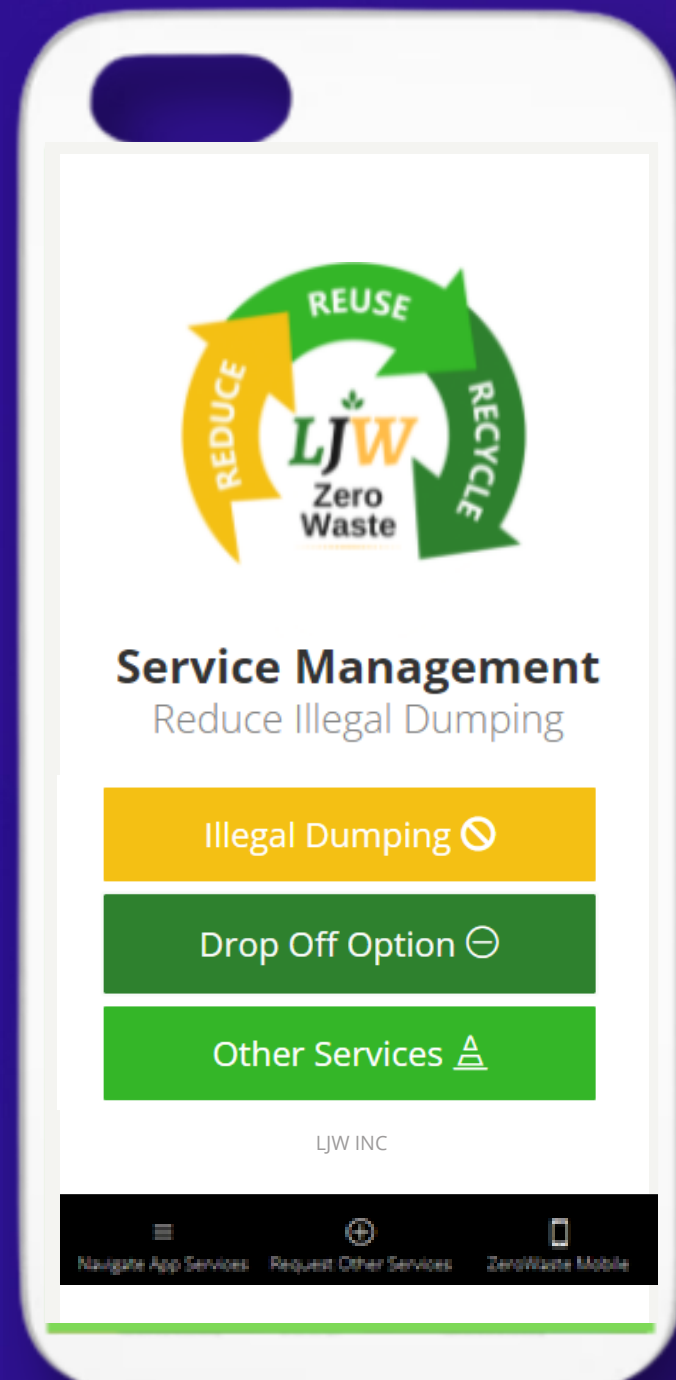


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## Drop Off Alternative

- Public
- Citizens
- Baltimore City HCD
- and other Agencies

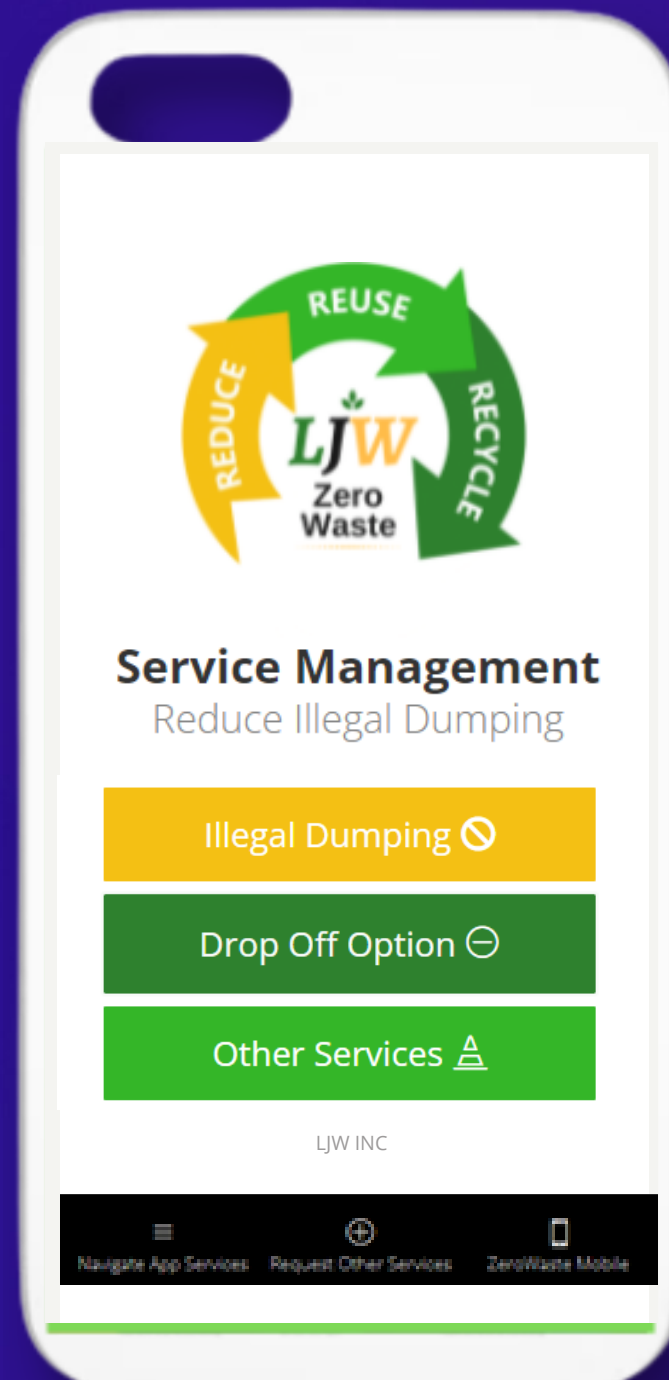


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## Other Services

- Waste Management for Request Dumpster
- Dumpster Rental
- Waste Recycling
- Dump Truck Rental
- Valet Service
- Snow Removal



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# Learn More About Our Service Management App

## Contact Us

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